Renal Service Change Management

Improve your renal service with innovative, integrated, sustainable change

Wednesday 5th December 2012 | Colmore Gate, Birmingham

Network with other Renal Service Managers, Clinicians, and Matrons and identify how you can take your service to the next level:

- **Respond to your uncertainties**: hear how new commissioning, tariff and specification structures will manifest themselves and impact on service delivery
- **Achieve sustainable services**: gain a unique insight into different sustainability solutions for your department and see how you can make your resources work harder
- **Integrate primary and secondary care**: deliver a holistic service with practical examples of how you can take the steps to make it work for you
- **Innovate for improvement**: share in innovative service ideas to improve patient experience and ensure cost effective service delivery

**First hand insight into how renal service delivery is evolving from:**

- National Kidney Federation
- The UK Renal Registry
- Centre for Sustainable Healthcare
- Heart of England NHS Foundation Trust
- West Midlands Renal Network
- University Hospitals Birmingham NHS Foundation Trust
- Sheffield Teaching Hospitals NHS Foundation Trust
- NHS London

Plus: **Managing Demand in your Renal Service**

Tuesday 4th December, Birmingham

SBK Healthcare Events
Tel: 01732 89 77 88 Fax: 01732 44 80 47
bookings@sbk-healthcare.co.uk | www.sbk-healthcare.com

**NHS SPECIAL PRICE**
**ONLY £299 each**

When 2 places booked
9.00  Registration and Refreshments

9.30  Chair’s Opening Remarks
**Fiona Loud, Director, Kidney Alliance** (subject to confirmation)

**Respond to Uncertainty**

9.40  Managing Change: Exploring the Potential Direction of New Renal Service Commissioning
- National vs. local commissioning: how specialist commissioning will benefit specialist services
- Insight into CCG commissioning: what changes will there be for the prevention and treatment of CKD patients
- Bridging the gap: how the changes will impact on fragmented primary and secondary care services
- Whole pathway commissioning: identifying how change will bring about improved care

**Hugh Rayner, Consultant Nephrologist, Heart of England NHS Foundation Trust and West Midlands Renal Network Clinical Lead**

10.10  Practical Guidance: Identifying the Impact of the Tariff and What It Means for Service Delivery
- How change has been managed: what has been achieved since April 2012?
- Market force and the national tariff: how is market force working countrywide?
- How is market force calculated? Answering key questions on how services are financed
- What is included in the new tariff? Challenging uncertainties to cost and finance care more effectively

10.40  Networking Break

11.00  What’s Next? Understanding the Draft Renal Specification and its Bearing on the Future of Renal Services
- What is the new renal spec, how will it impact care and when will your service be required to sign up?
- Reducing variation in service quality: how specifying the service patients receive will benefit care
- How to cover the cost of the renal spec: understanding the financial concerns behind change
- Identifying stumbling blocks: bridging the gap between the renal spec and the renal tariff

**Nicholas Palmer, Head of Advocacy, National Kidney Federation**

11.30  Exploring the Role of the UK Renal Registry: Motivating Change by Providing Good Data
- Benchmarking services: how the yearly collection data can enable you to see your performance
- Interpreting data correctly: how to use the information without over interpreting
- Seeing change over time: what improvements have been made by utilising accurate, good quality data

**Damian Fogarty, Consultant/Senior Lecturer and Chair, The UK Renal Registry**

**Achieve Sustainability**

12.00  Sustainability Equals Success: Implementing Green Nephrology
- Showcasing the role of the Centre for Sustainable Healthcare in delivering sustainable renal services
- Grassroots change: the Green Nephrology Network & rewarding green innovation in your department
- Best practice use of resources: lowering carbon through reuse and recycling of water and dialysis consumables
- Achieving lean for improvement: how thinking lean can lead to cost and efficiency savings

**Frances Mortimer, Medical Director, Centre for Sustainable Healthcare**

12.30  Discussion with Morning Speakers

12.50  Networking Lunch

**Innovate for Improvement**

2.00  Interactive Discussion Session: Implementing and Progressing Home Therapies: Identifying the Cost and Efficiency Impact
- Exploring home therapy choices: what are the home treatment options and their benefits?
- Initial outlay and projected cost of service set-up: what investment is needed?
- What workforce is required and what planning is necessary to deliver services safely?

**Discussion Facilitated by: Fiona Loud, Director, Kidney Alliance**

**Sponsored Presentation**

Exhibition and Branding Opportunities
If you join us in 2012, you will be able to talk directly to this Renal Service audience, build familiarity and take away leads. Only at this event will you achieve quality exposure, long term recognition and the opportunity to demonstrate your expertise. For further details email emily.kinally@sbk-healthcare.co.uk or telephone Emily Kinally on 01732 89 77 88.
2.30 Putting the Patient First: Understanding the Importance of Patient Champions

- From piloting the project to now: what is being achieved with patient champions?
- Developing effective communication channels: ensuring meaningful relationships across the public, patients and NHS
- Ensuring real impact: identifying how patient champions can lead to improved care
- Exploring the benefits to renal care: next steps and implementation advice

Ashley Brooks, NHS London Patient Champion

3.00 Networking Break

Integrate Primary and Secondary Care

3.20 CKD at the Primary and Secondary Care Interface: Implementing Effective Working with Primary Care

- Who does what? Reality of delivering co-ordinated care between primary and specialist service providers
- Best practice delivery: how services can work from the acute setting out into the community
- How to realise the efficiency and care benefits of working together: from implementation to sustained integration
- Ensuring patients are in the right place at the right time: how to realise cost and patient benefits

Paul Cockwell, Consultant Nephrologist and Clinical Service Lead for Renal Medicine, University Hospitals Birmingham NHS Foundation Trust

3.50 Case Study Insight: Bridging the Gap Between Primary and Secondary Care with Remote CKD Monitoring

- Supporting primary care: improving patient experience and alleviating demand pressures on secondary care
- Data driven CKD monitoring: what resources are required to develop and sustain new programmes?
- Identifying the benefits to the patient: allowing care closer to home without losing touch with secondary care
- Overcoming hurdles: identifying potential challenges of new programme development and cross service working

Arif Khwaja, Consultant Nephrologist, Sheffield Teaching Hospitals NHS Foundation Trust

4.20 Discussion with Afternoon Speakers

4.40 Close of Conference

Please visit www.sbk-healthcare.com for the latest programme updates

Don’t get left behind - Renal services are in a state of flux and you must take the right steps to respond to change now.

Attend this timely one day conference and take away practical insight on:

- Commissioning
- Renal Tariffs
- Integration
- The Draft Specification
- Sustainability
- Teledicine
- Home Therapies

A unique opportunity for networking, sharing case study insights, interacting with your peers and the presenters, this one of a kind day will arm you with the most up to date information and enable you to drive forward care in your service.

Another event of interest:

Managing Demand in your Renal Service
Tuesday 4th December, Birmingham

Focus on your capacity and demand issues: take away theoretical and practical insights to enhance your service delivery

For further information, visit www.sbk-healthcare.com

NHS SPECIAL PRICE
ONLY £299 each
When 2 places booked

Especially designed to provide you with an intensive learning experience, SBK Healthcare are pleased to offer you a special package where if you work for the NHS or another public sector body, you can have two places for the specially discounted price of £598 plus VAT. This is a reduction of over £160!
Registration Form: 0011
Event Code: 1291RN

For multiple bookings please photocopy this form

First Attendee/Conference:
☐ Change Management ☐ Managing Demand

Title First Name Family Name
Job Title

Second Attendee/Conference:
☐ Change Management ☐ Managing Demand

Title First Name Family Name
Job Title
Department Organisation
Booking Contact Name
Telephone Fax Email
Address
Postcode

Fees and Payment Details: Price per Delegate

□ NHS or Public Sector for one place ........................................ £379 + VAT
□ NHS or Public Sector for two places (at £239 each) .......... £598 + VAT
□ Commercial organisations for one place ...................... £679 + VAT
□ Bed and breakfast accommodation for Monday 3rd December £125 + VAT
□ Bed and breakfast accommodation for Tuesday 4th December ........................................ £125 + VAT

Plus VAT @ 20%________________________Total Price including VAT________________________

☐ Please send me documentation only at £89 per set
☐ Please send me sponsorship and exhibition information
☐ Yes, I agree to all the terms and conditions of booking (signature here)

Date________________________

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Registration Information

Venue: Colmore Gate, Bull Street Entrance, Bull Street, Birmingham, B3 2BD. Tel: 0844 346 0110.
Travel: The venue is opposite Snow Hill Train Station. New Street Station is approximately a 5 minute walk away or a short taxi ride. The nearest NCP car park is on Albert Street, which is approximately a 5 minute walk from the venue. If you have any special needs or any particular dietary requirements, we are happy to help where possible. Please contact us with details. Vegetarians will be catered for.

Certificate of Attendance: A certificate for Continuing Professional Development will be awarded to each participant who attends the full programme. If your fee has not been received prior to the event, delegates without proof of payment will be asked for a credit card guarantee on the day.

Cancellation and Substitutions: A refund of fees will be made only for cancellations received in writing before Monday 5th November 2012 (less £30 administration charge). No refunds will be accepted after this date. Substitution of one conference attendee for another will be accepted at any time – please send us an email informing us of the change.

Data Protection: Your details will be held on our database to enable us to process your order and so that you can be kept up to date with relevant details of future events. Sometimes they may be made available for purchase at £89 per set.

Additional Documentation: If you are unable to attend or would like to pick up an additional set of documentation on the day, the event documentation is available for purchase at £69 per set.

Are you Registered? You will always receive an acknowledgment of your booking. If you do not receive anything, please call us on 01732 89 77 88.

All best endeavors will be made to present the programme as printed. However, SBK: Healthcare reserves the right to alter the programme, speakers, date or venue.